

PRINT CONTENT TERMS AND CONDITIONS

For the avoidance of doubt, these Terms and Conditions are an integral part of the Subscriber Terms and Conditions (“**Subscribers Conditions**”) and the General Terms and Conditions (“**General Conditions**”), which should all be read as a whole.

In the event of any conflict, inconsistency or ambiguity between these Terms and Conditions, the Subscribers Conditions and/or the Website Conditions, the following descending order of precedence will apply: (i) these Terms and Conditions, (ii) the Subscribers Conditions, (iii) the General Conditions.

1. All defined terms in the General Conditions and Subscribers Conditions, apply to the terms and conditions below unless specifically defined.

2. The following provisions shall apply where purchase and delivery of the Publisher Print Content is available via a subscription service subscribed on or via the Site (“**Print Subscription Service**”):-

- a. The Publisher’s relevant Print Content is available via the Print Subscription Service only for deliveries to residential addresses in Malaysia, unless otherwise expressly stated by the Publisher.
- b. The Publisher does not guarantee that the said the Publisher’s Print Content will remain available as a Print Subscription Service. The Publisher reserves the right to alter the Print Subscription Service, the types of content or services offered on or via any of the Publisher’s Print Content, the subscription period, and the fees for such Print Subscription Service.
- c. You agree to pay any subscription fees, delivery fees and other charges for the Print Subscription Services at the rates in effect when the fees and charges are incurred (“**Fees**”). No cancellation or early termination of the Print Subscription Service by you is allowed, and subject to **Clause 33** and **Clause 34** of the Subscriber Conditions, all paid Fees are non-refundable. In the event of any cancellation or early termination of the Print Subscription Service by you, you agree to pay the Publisher the unpaid balance of the Fees. If a Print Subscription Service was subscribed to during any promotion where a discount or special consideration was given in return for a commitment to a minimum service period, an administrative fee of RM100 (or such other amount reasonably related to the extent of the discount or special consideration and the duration of the subscription period, as determined in

PRINT CONTENT TERMS AND CONDITIONS

the sole discretion of the Publisher) may be imposed by the Publisher for any cancellation or early termination of a Print Subscription Service by you.

- d. Unless otherwise indicated, the Print Subscription Service will automatically renew for further period(s), each equivalent to the duration of the contracted subscription period, (each a “**Renewal Term**”) and you agree to be charged the Fees for the Renewal Term using the payment method currently associated with your Account, if any. You may cancel the automatic renewal at least by giving Sin Chew a thirty (30) days (or such other period specified by the Publisher) before the expiry of the current subscription period, by notifying us at:-
 - (a) subscribe@sinchew.com.my : in respect of digital replica versions of Sin Chew Daily, Sin Chew Daily (West Malaysia Edition) and/or Sin Chew Daily (East Malaysia Edition); or
 - (b) subscribe@guangming.com.my : in respect of Guang Ming Daily, Guang Ming Daily (Northern Edition) and/or Guang Ming Daily (Central Edition).

- e. Any gifts offered for subscribing to the Print Subscription Service are subject to availability of stocks. Where available, the colour and model of the gift may vary from the sample shown. If the selected gift is unavailable for any reason, the Publisher reserves the right to replace it with another product of similar value at its discretion. The Publisher is also entitled to withdraw any gift offered if the Publisher, in its sole and absolute opinion, determines that you have (i) abused the benefit through incidences that include but are not limited to frequent changes of subscription plans or (ii) declared false or misleading information in the subscription form.

- f. In order to subscribe to a Print Subscription Service, you must provide us with complete and accurate payment and delivery information.

- g. By submitting credit card and/or other payment details to the Publisher, you warrant that you are entitled to purchase the Print Subscription Service using those payment details. In the case of unauthorised payments, the Publisher reserves the right to suspend or terminate the Print Subscription Service and the delivery of the Publisher’s Print Content to you. If we do not receive payment authorisation or any authorisation is subsequently cancelled, we may immediately terminate or suspend the Print Subscription Service and the delivery of the Publisher’s Print Content to

PRINT CONTENT TERMS AND CONDITIONS

you and you shall be liable to pay the Publisher an administration fee in addition to the Fees which are payable.

- h.** Your application for the Print Subscription Service is subject to our acceptance. The Publisher will try to process your subscription promptly but does not guarantee that the Subscription Service or the Publisher's Print Content will be available to you by any specified time, even if an estimated time is indicated. A contract with you for receipt of the Print Subscription Service will come into effect only when the Publisher sends you an email confirming your subscription. As an estimate, please allow at least fourteen (14) to twenty one (21) working days from our confirmation correspondence for the commencement of delivery of print newspapers.
- i.** The Publisher reserves the right to restrict, suspend or terminate your subscription to the Print Subscription Service if you breach any applicable terms and conditions, with or without notice and without further obligation or liability to you.
- j.** The Publisher will charge you in Ringgit Malaysia and any applicable taxes shall be payable by you.
- k.** You have agreed and consented to allow the Publisher to use the personal details and information collected during your Account registration and/or use of the Site or Services as set out in **Clause 12** of the Subscribers Conditions and the Privacy Policy. Should you wish to withdraw such consent, please notify us at :-

 - (i) **1300-88-0023** : in respect of digital replica versions of Sin Chew Daily, Sin Chew Daily (West Malaysia Edition) and/or Sin Chew Daily (East Malaysia Edition); or
 - (ii) **013-484-6688** in respect of Guang Ming Daily, Guang Ming Daily (Northern Edition) and/or Guang Ming Daily (Central Edition).
- 3.** You have consented that the Publisher may use or process your personal details and information in accordance with the provisions as specified in our Privacy Policy.
- 4.** For any other questions or concerns about any issues raised in this Print Content Services Terms and Conditions, please contact us at:-

 - a. **1300-88-0023**: in respect of digital replica versions of Sin Chew Daily, Sin Chew

**PRINT CONTENT
TERMS AND CONDITIONS**

- Daily (West Malaysia Edition) and/or Sin Chew Daily (East Malaysia Edition);
- b. **013-484-6688**: in respect of Guang Ming Daily, Guang Ming Daily (Northern Edition) and/or Guang Ming Daily (Central Edition);
 - c. For more information, you may also visit our websites at:-
 - (i) <http://scepaper.sinchew.com.my>
 - (ii) <http://subsription.guangming.com.my>
